



START A BUSINESS



START A NEW APPLICATION



REQUEST AN INSPECTION



SEARCH



FILE A CODE ENFORCEMENT COMPLAINT



FAQ

# GRAY QUARTER WIZARD

G-WIZ ROUTES PUBLIC PORTAL USERS TO APPROPRIATE APPLICATION OR LICENSE TYPE BASED OFF NATURAL AI SEARCH OR A SERIES OF DECISION TREE QUESTIONS.

## FEATURES AND BENEFITS:

### FRIENDLY USER INTERFACE

Our G-WIZ interface not only guides you but also outlines the exact steps needed for your application or license, simplifying complex processes with clear and straightforward questions.

### GIS DATA

As an agency, you can provide location-specific record choices. For users, they can automatically populate address details in their records from the map, streamlining the process and minimizing unnecessary inquiries.

### NATURAL LANGUAGE SEARCH AND AI

G-WIZ uses a combination of natural language search and artificial intelligence (AI) to provide the user a more intuitive experience. The sophisticated search understands their intent and quickly finds what they are looking for using everyday terms or phrases.

### SAVE TIME

Minimize the number of incorrect or incomplete applications before they reach the back office. G-WIZ is designed to ask the right questions upfront, guiding you to make the correct choice and prepare the applicant with all the pertinent info for a successful submittal.

### INTEGRATIONS

G-WIZ integrates with other agency systems to retrieve information relevant to the portal user's needs. This can extend to county and state information if shared services are available.

### COMMUNICATE DIRECTLY TO CONSTITUENTS

With Public Comment, constituents can interact with real-time maps, informing their decisions and providing a direct line of communication to the agency's staff.

### ENHANCE BRANDING

To maximize the functionality of G-WIZ, we suggest a public portal refresh for a clean, enhanced usability and modern portal.



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